

2026 – 2027 Home Energy Assistance Program (HEAP) Desk Guide

Monthly Income Eligibility Guidelines

Household Size	Tier I	Tier II
1	0 - 1,729	1,730 - 3,563
2	0 - 2,344	2,345 - 4,659
3	0 - 2,959	2,960 - 5,756
4	0 - 3,575	3,576 - 6,852
5	0 - 4,190	4,191 - 7,948
6	0 - 4,805	4,806 - 9,045
7	0 - 5,421	5,422 - 9,250
8	0 - 6,036	6,037 - 9,456
9	0 - 6,651	6,652 - 9,662
10	0 - 7,267	7,268 - 9,867
11	0 - 7,882	7,883 - 10,073
12	0 - 8,497	8,498 - 10,278
13	0 - 9,113	9,114 - 10,515
14+	+615*	+710*

*amount increased per additional household member

Convert weekly income to monthly by multiplying income by 4.333333. Convert bi-weekly income to monthly by multiplying income by 2.166666.

Emergency Benefit Amounts

Emergency Type	Benefit Amount
Heat-Related Domestic Electric	\$185
Natural Gas Heat Only	\$400
Natural Gas Combined with Domestic Electric	\$585
Electric Heat	\$585
Oil, Kerosene, Propane	\$990
Wood, Pellets, Coal, Corn, Other	\$700
Propane Tank Deposit	Max \$500 per program year
Temporary Relocation	Max \$500 per program year

Regular Heater Base Benefits

Heating Type	Base Benefit Amount
Natural Gas or Electric Utility Heat	\$400
Oil, Kerosene, Propane	\$990
Wood, Pellets, Coal, Corn, Other	\$700

Regular Heater Add-Ons

Household Type	Add-On Amount
Tier I	\$61
Vulnerable (aged 60+, under 6, or disabled)	\$35

Regular Heat-Included Benefits

Heat-Included Household Type	Benefit Amount
Tier I	\$50
Tier II	\$45
Heat and Eat	\$21

Maximum Benefit Amounts for Other HEAP Benefits

Benefit Type	Maximum
Heating Equipment – Repair	\$4,000
Heating Equipment – Replacement	\$8,000
Heating Equipment – Clean and Tune	\$500
Cooling – Window or Portable AC, or fan	\$800
Cooling – Wall Sleeve AC	\$1,000

Maximum Resource Limits

Benefit Type	Maximum Resources
Emergency	\$2,500
Emergency with household member aged 60+ or under 6	\$3,750
Repair or Replacement	\$10,000

All available liquid resources must be explored. Applicant households may not have available liquid resources that exceed the maximum resource limit for that benefit. The HEAP Manual contains a list of resource exemptions.

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Documentation Requirements

Eligibility Requirement	How to Document
Residence	• Current rent receipt with name and address • Statement from landlord • Utility bill • Copy of lease with address • Water, sewage or tax bill • Homeowner's/renter's insurance policy • Mortgage payment book or receipts with address
Social Security Number	• Validated Social Security Number for all household members that have a Social Security Number
Citizenship	• Applicant Attestation
Income	• Pay stubs for the most recent four weeks • Business records for the most recent three months OR filed federal tax return for the current year, including all applicable schedules if self-employed or receiving rental income • Child support or alimony/spousal support order or check • Interest/bank/dividend or tax statement • Copy of award letter or official correspondence (SS/SSI/SSD, Veterans' Benefits, Unemployment Insurance, Workers' Compensation, Pensions, etc.) • SDX

Documentation Requirements, continued

Eligibility Requirement	How to Document
Vendor Relationship	• Current utility or fuel bill • Collateral contact with utility or fuel company
Identity	Provide one of the following: • Driver's license • Photo ID • US Passport or naturalization certificate • Adoption papers, hospital or doctor's records • School records Or provide two of the following: • Birth certificate or baptismal certificate • Validated Social Security Number • Statement from another person
Vulnerability	Age: • Birth certificate • Baptismal certificate with date of birth • Passport • Driver's license Disability: • SSA Award Letter • Written statement of eligibility for benefits

This desk guide is intended as a reference and must be used in conjunction with policy and procedures established by OTDA and the HEAP Manual.